

TFS Financial Corporation[®]

Third Federal[®]
SAVINGS & LOAN

For the quarter ended
September 30, 2019

TFS Financial Corporation® Overview

1938 Founded by Ben and Gerome Stefanski, parents of our current Chairman and CEO, Marc Stefanski

1997 Organized as a mid-tier stock holding company to own 100% of Third Federal Savings and Loan

2007 First step minority stock offering. Listed as TFSL on NASDAQ April 23

2019 81st year of service

TFSL Shareholder Ownership

	# of shares	% of Ownership
As of April 20, 2007 Minority Offering		
Owned by Third Federal MHC	227,119,132	68.30%
Owned by Minority Shareholders	105,199,618	31.70%
Total shares outstanding	332,318,750	100.00%
As of Sept 30, 2019		
Owned by Third Federal MHC	227,119,132	81.12%
Owned by Minority Shareholders	52,843,645	18.88%
Total shares outstanding	279,962,777	100.00%
Cumulative Minority Shares Repurchased (net of benefit plan re-issuance)	52,355,973	49.77%

Financial Summary

	At or For Quarter Ended	
	Sept 30, 2019	June 30, 2019
Assets	\$14.54B	\$14.37B
Deposits	\$8.77B	\$8.71B
Shareholders' Equity	\$1.70B	\$1.71B
Tier I Capital to Avg Assets	12.05%	12.18%
Market Capitalization	\$5.04B	\$5.06B
Net Income for Fiscal Quarter	\$21.5M	\$18.3M

TFSL Stock Ownership – Why Invest?

Strong Dividend

- Projected annualized dividend of \$1.08 per share represents 6.00% yield based on stock price of \$18.02 at 9/30/19
- Dividend paid to minority shareholders only
- Total dividends paid represents 63% of net income for FYE 9/30/19

MHC Structure and Value to 19% Minority Shareholders

- GAAP Book Value Per Share of \$6.06 but Book Value Per Minority Share¹ of \$32.11
- For last 12 months, GAAP Earnings Per Share of \$0.29 but Earnings Per Minority Share² of \$1.52

Growth

- High-quality asset growth of 29.04%, or \$3.27 billion, since the beginning of FY 2014
- Geographical diversification by offering products in 25 states and D.C.
- Deposit growth of \$274.8 million last 12 months

Minimal Credit Risk

- Total delinquency rate of 0.09% on loans originated since 2009; reported net recoveries in each of last three FY's

High Capital Levels

- Tier I Capital to Average Assets = 12.05%
- Total Risk-Based Capital = 22.22%
- “Well-Capitalized” levels are 5% and 10%, respectively

1 - Book value per Minority Share based on Total Shareholders Equity divided by minority share count at 9/30/19.

2 - Earnings per Minority Share based on Total Net Income divided by minority share count at 9/30/19.

Our Mission and Values Drive Our Success

Our mission is to help people achieve the dream of home ownership and financial security while creating value for our shareholders, our customers, our communities and our associates.

Customer Trust

- No associates on commission
- Competitive rates on loans and deposits

Associate Engagement

- Value system of: Love (genuine concern), trust, respect, commitment to excellence and fun
- Average associate tenure is 13 years
- Annual turnover rate of 3%; industry average is 19%



Shareholder Focus

3-dimensional capital strategy:

- Generous shareholder dividend
- Portfolio growth
- Strategic stock buybacks

Commitment to our Communities

- Foundation awarded over \$40 million in grants to local communities since 2007 inception
- Annual contribution of \$2 million to the Slavic Village Broadway P-16 program addressing impoverished youth

Our Disciplined Strategy Drives Our Results

Strategic Overview

- **Originate and service** first mortgage loans, and home equity loans and lines of credit, funded through retail deposits, FHLB advances and brokered CDs.
- **Loyal deposit customer base** provides stability to funding approach.
- **High average deposits per branch (\$231 million) and assets per associate (\$14 million)** generate efficiencies.
- **Physical presence** in Ohio (21 full-service branches, 8 loan origination offices) and Florida (16 full-service branches), and first mortgage loan origination and home equity loan products to 25 states and the District of Columbia through our online offering and customer service center.
- **Non-commissioned Third Federal associates** underwrite and process the requests to generate mortgage loans and home equity products.
- **Stringent, conservative lending standards** used for underwriting, which reduces credit risk. For first mortgage loans originated during the current fiscal year, the average FICO score was 774, and the average LTV was 71%.
- **Strong capital levels**, combined with consistent asset growth, allow us to drive long-term, sustainable earnings, and support cash dividends and share repurchases.

Capital Highlights

	Fiscal Year End (as of 09/30)				
	2015	2016	2017	2018	2019
Net Income (in 000s)	\$ 72,591	\$ 80,553	\$ 88,877	\$ 85,407	\$ 80,237
Earnings Per Share:					
-GAAP	\$ 0.25	\$ 0.28	\$ 0.32	\$ 0.30	\$ 0.29
-Non-GAAP Per Minority Share ¹	\$ 1.14	\$ 1.41	\$ 1.64	\$ 1.61	\$ 1.52
-Dividends Paid Per Minority Share	\$ 0.31	\$ 0.425	\$ 0.545	\$ 0.760	\$ 1.02
Total Dividends Paid as % of Net Income	27%	29%	31%	44%	63%
Book Value Per Share:					
-GAAP	\$ 5.95	\$ 5.84	\$ 6.01	\$ 6.27	\$ 6.06
-Non-GAAP Per Minority Share ¹	\$ 27.12	\$ 29.08	\$ 31.20	\$ 33.06	\$ 32.11
Dividends Paid (in 000s) ^{2,3}	\$ 19,490	\$ 23,414	\$ 27,709	\$ 37,630	\$ 50,464
Repurchase of Common Stock (in 000s)	\$ 172,366	\$ 128,427	\$ 52,540	\$ 19,674	\$ 9,063
Total Usage of Capital (in 000s)	\$ 191,856	\$ 151,841	\$ 80,249	\$ 57,304	\$ 59,527
Asset Growth (in 000s)	\$ 565,691	\$ 537,176	\$ 786,501	\$ 445,554 ⁴	\$ 405,025
Tier I Leverage Capital to Net Average Assets:					
- TFS Financial Corporation	13.8%	13.1%	12.4%	12.3%	12.1%
- Third Federal Savings (Thrift)	12.8%	11.7%	11.2%	10.9%	10.5%
Shares of TFSL Stock Held by:					
Third Federal Savings, MHC ²	227,119,132	227,119,132	227,119,132	227,119,132	227,119,132
Minority Shareholders ³	63,763,247	57,099,887	54,172,618	53,191,938	52,843,645
Total Shareholders	290,882,379	284,219,019	281,291,750	280,311,070	279,962,777

1 - Non-GAAP calculation uses Total Net Income or Shareholders Equity divided by minority shares at end of respective period.

2 - Third Federal Savings, MHC waived its right to receive cash dividends.

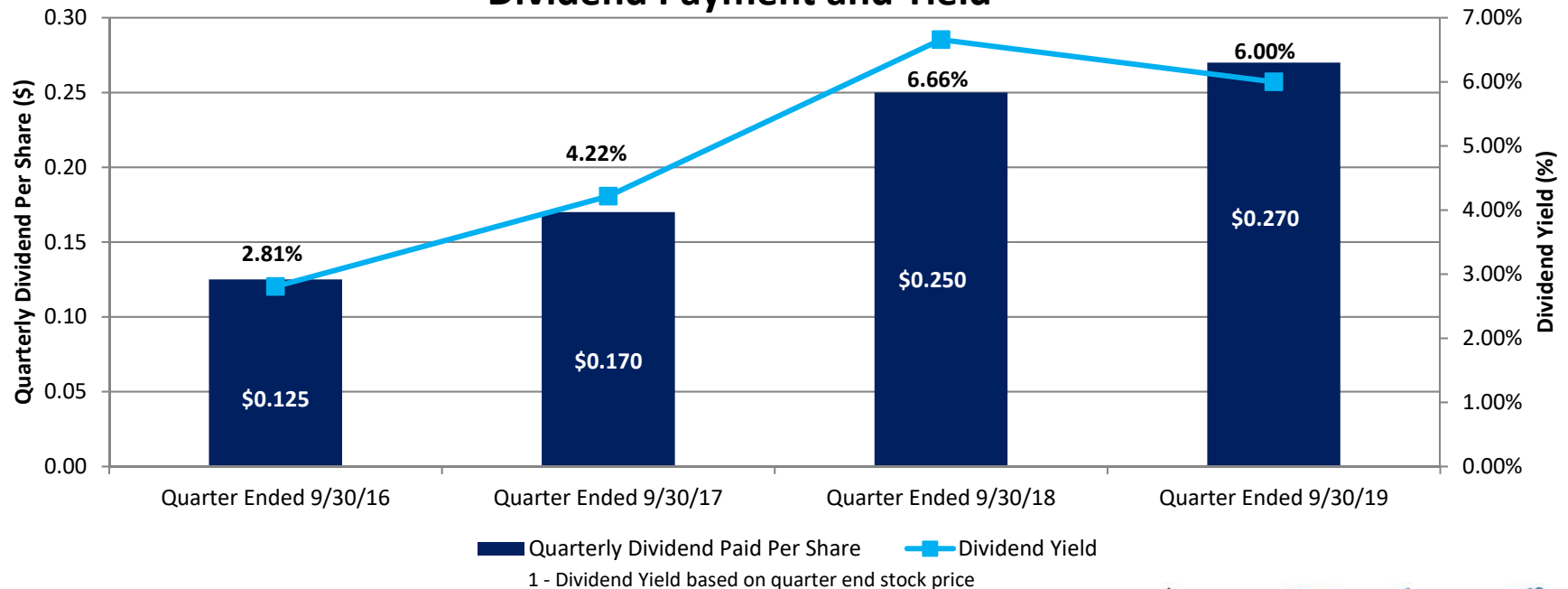
3 - Dividends from shares held by ESOP that are not allocated to participants (approximately 4,800,000 shares at 9/30/2019) are applied to the ESOP loan balance.

4 - In 2018, a private loan sale in the amount of \$277.4 million was executed.

Capital Uses and Performance

- **Dividends, portfolio growth, and strategic share repurchases** will represent the focus for future capital deployment.
- **Consistent loan growth** with a Compound Annual Growth Rate (CAGR) of 4.3% since the beginning of FY 2014.
- MHC member vote on 7/16/19 **approved dividend waiver** up to \$1.10 for four quarters ending 06/30/20; 97% of members voting elect "yes" in favor of the dividend waiver.
- **8th buyback program** (for 10M shares) began January 2017, and 4,088,421 have been purchased through September 2019. Over 52% of original minority shares have been repurchased since 2007 IPO.
- **Additional capital of \$242M** held at TFS Financial Corporation at 9/30/19, which is separate from Thrift. Assets include cash and short-term investments of \$146M.

Dividend Payment and Yield¹



Financial Highlights

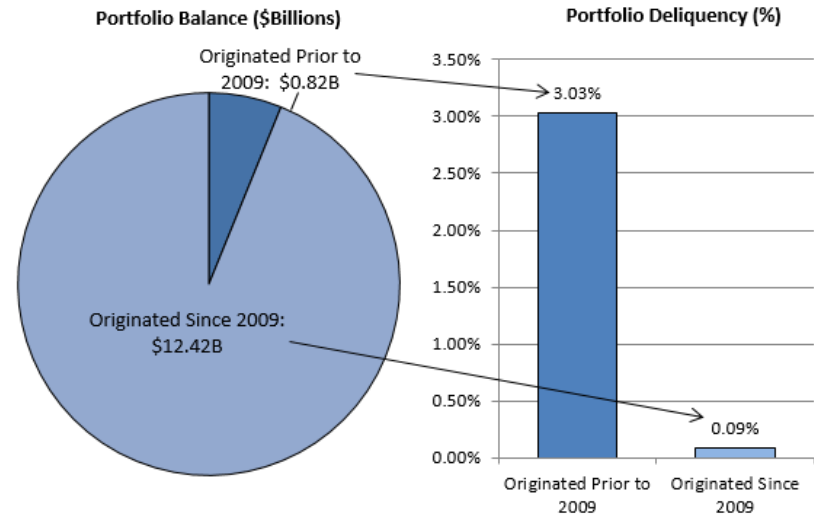
(Dollars in Thousands)

	As of and for the 3 months ended			Fiscal Year End	
	9/30/2019	6/30/2019	9/30/2018	9/30/2019	9/30/2018
Balance Sheet					
Assets (\$)	14,542,356	14,371,739	14,137,331	14,542,356	14,137,331
Net loans (\$)	13,199,411	13,031,133	12,871,953	13,199,411	12,871,953
Deposits (\$)	8,766,384	8,714,469	8,491,583	8,766,384	8,491,583
Common equity (\$)	1,696,754	1,710,482	1,758,404	1,696,754	1,758,404
Balance Sheet Ratios					
Loans/Deposits (%)	150.57	149.53	151.58	150.57	151.58
Tier I Leverage Capital / Average Assets YTD (%)	12.05	12.18	12.25	12.05	12.25
Return on Average Assets (%)	0.60	0.51	0.62	0.56	0.62
Return on Average Equity (%)	4.99	4.18	4.89	4.58	4.91
Profitability					
Net interest income (\$)	64,330	65,518	68,982	265,421	280,941
(Provision) credit for loan losses (\$)	2,000	2,000	2,000	10,000	11,000
Net interest income after credit for loan losses (\$)	66,330	67,518	70,982	275,421	291,941
Non-Interest income (\$)	5,799	5,083	4,885	20,464	21,536
Non-interest expense (\$)	(45,098)	(49,868)	(45,420)	(193,673)	(192,313)
Income before income taxes (\$)	27,031	22,733	30,447	102,212	121,164
Income tax expense (\$)	(5,514)	(4,476)	(8,842)	(21,975)	(35,757)
Net income (\$)	21,517	18,257	21,605	80,237	85,407
Net interest margin (%)	1.84	1.90	2.03	1.92	2.08
Non-interest expense to average assets (%)	1.25	1.40	1.30	1.36	1.39
Asset Quality					
Non-Performing Assets/Assets (%)	0.50	0.53	0.57	0.50	0.57
Reserves/Loans (%)	0.29	0.30	0.33	0.29	0.33

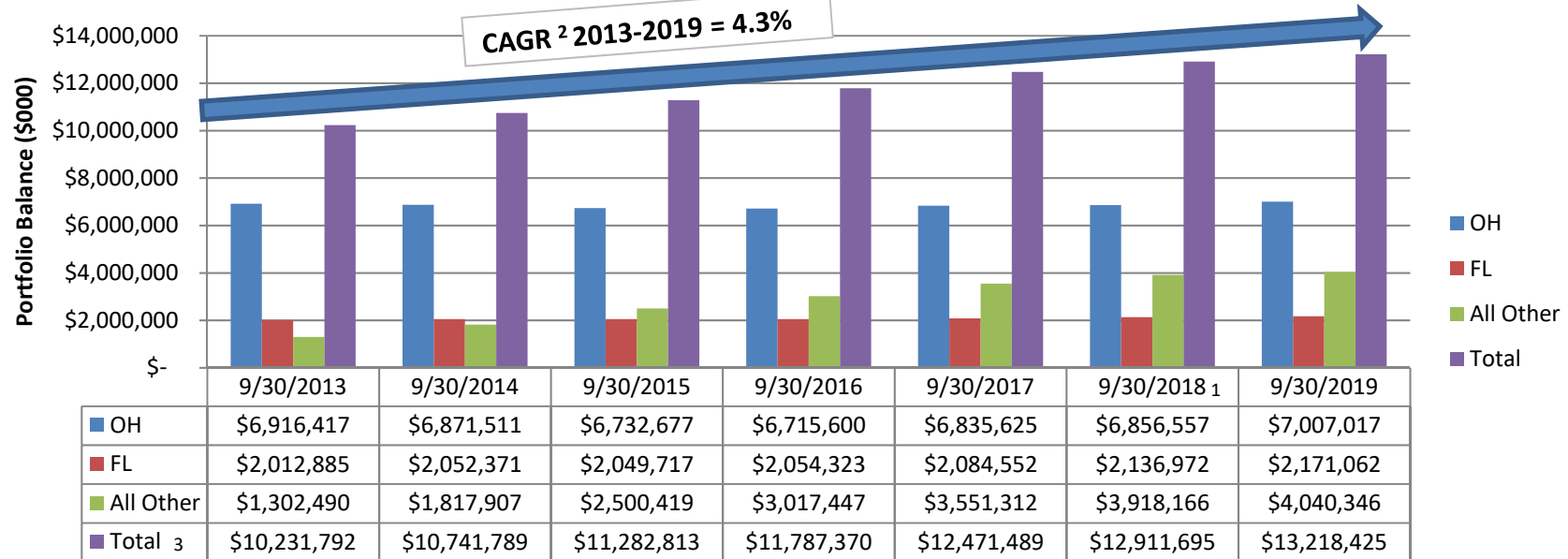
Loan Growth & Performance

Strong loan performance

- Delinquency rate of 0.09% on the \$12.42 billion of loans originated since 2009.
- As of 9/30/19 entire \$13.24 billion loan portfolio carries a 0.27% delinquency rate.



Diversified, organic loan growth



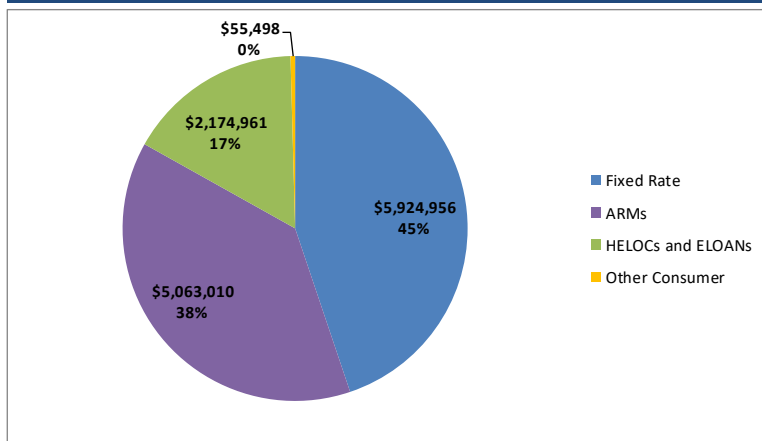
1 - Large loan sales occur periodically to manage IRR. In 2018, a private loan sale in the amount of \$277.4 million was executed.

2 - Compound Annual Growth Rate equals the mean annual growth rate over multiple periods.

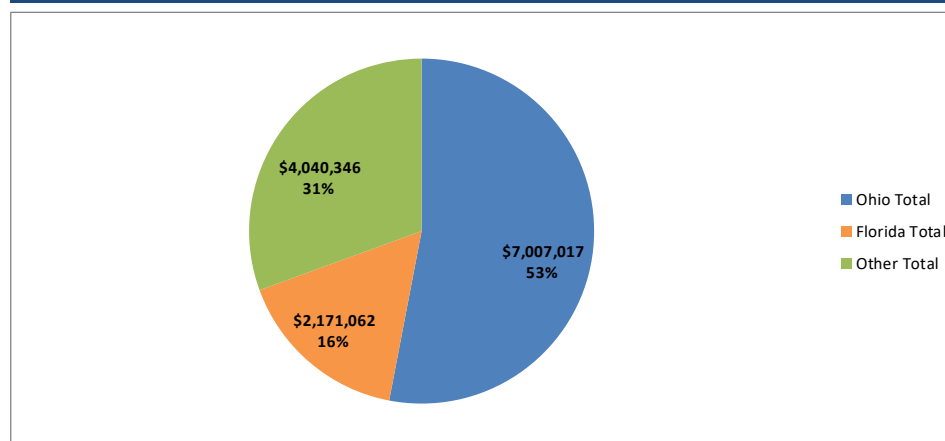
3 - Total loans receivable, excluding held for sale.

Loan Composition by Product and State

Loan Balances (Held for Investment)



Geographic Breakdown of Loan Balances



Loan Balance (\$000)	Balance ¹	% of Total	Yield ¹
Fixed Rate			
Terms ≤ 10 yrs	\$ 1,484,403	11.2%	2.95%
Terms > 10 yrs	\$ 4,440,553	33.6%	4.05%
Total Fixed	\$ 5,924,956	44.8%	3.77%
ARMs	\$ 5,063,010	38.3%	3.17%
HELOCs and ELOANs	\$ 2,174,961	16.5%	4.23%
Other Consumer	\$ 55,498	0.4%	4.11%
Total Loans Receivable (HFI)	\$ 13,218,425	100%	3.62%

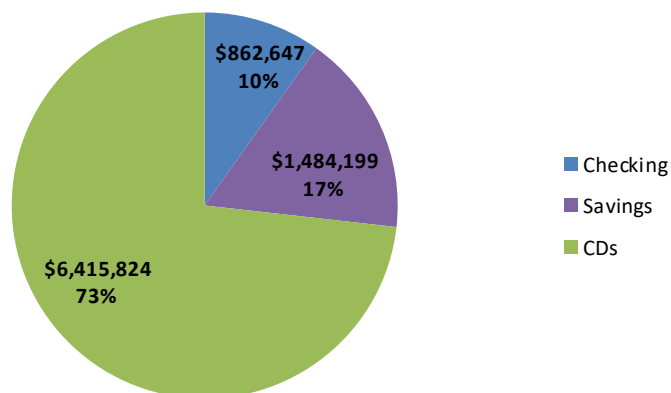
Loan Balance (\$000)	Balance ¹	Fixed Rate Balance	% of Total	Yield ¹
1st Lien Residential				
Ohio	\$ 6,278,342	\$ 4,398,228	47.5%	3.69%
Florida	\$ 1,752,587	\$ 708,775	13.3%	3.48%
Other	\$ 2,957,037	\$ 817,953	22.4%	3.10%
Total 1st Lien Residential	\$ 10,987,966	\$ 5,924,956	83.2%	3.50%
HELOCs and ELOANs:				
Ohio	\$ 677,212	\$ 60,017	5.1%	4.25%
Florida	\$ 415,849	\$ 35,324	3.1%	4.14%
California	\$ 357,550	\$ 22,752	2.7%	4.28%
Other	\$ 724,350	\$ 17,674	5.5%	4.23%
Total HELOCs and ELOANs	\$ 2,174,961	\$ 135,767	16.4%	4.23%
Other Consumer	\$ 55,498	\$ 55,498	0.4%	4.11%
Total Loans Receivable (HFI)	\$ 13,218,425	\$ 6,116,221	100%	3.62%

¹ As of 9/30/19

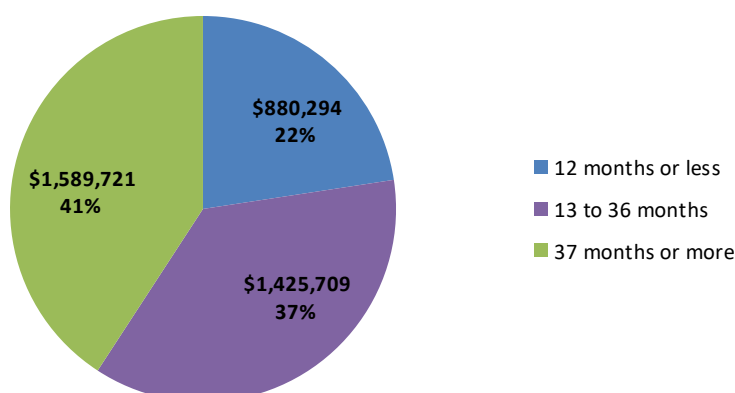
Average Loan Yield for the three months ending 9/30/19 was 3.57%

Strong Deposit Funding Base Supplemented by Wholesale Borrowings

Deposit Composition



Borrowings Composition



Deposit Type (\$000)	Balance ¹	% of Total	Weighted Avg Cost of Funds
Interest Bearing:			
Checking	\$ 862,647	9.8%	0.24%
Savings	\$ 1,484,199	17.0%	0.84%
CDs ³	\$ 6,415,824	73.2%	2.15%
Total Deposits⁴	\$ 8,762,670	100%	1.74%

Borrowings (\$000)	Balance ^{1,2}	% of Total	Weighted Avg Cost of Funds ^{1,2}
Maturing in:			
12 months or less ²	\$ 880,294	22.6%	1.95%
13 to 36 months	\$ 1,425,709	36.6%	1.64%
37 months or more	\$ 1,589,721	40.8%	2.16%
Total Borrowings⁴	\$ 3,895,724	100%	1.92%

¹ As of 9/30/19

² The blended balance and rate for FHLB borrowings include the impact of the associated swap hedges. Notional value of the swap portfolio was \$2.75 billion at 9/30/19.

³ Weighted Average Maturity (WAM) of the CD portfolio, including brokered CDs, was 16.84 months.

⁴ Balance(s) exclude deferred repayment penalties and accrued interest.

Average Cost of Interest Bearing Liabilities for the three months ending 9/30/19 was 1.85%

Forward-Looking Statements

This presentation contains forward-looking statements, which can be identified by the use of such words as estimate, project, believe, intend, anticipate, plan, seek, expect and similar expressions. These forward-looking statements include, among other things:

- statements of our goals, intentions and expectations;
- statements regarding our business plans and prospects and growth and operating strategies;
- statements concerning trends in our provision for loan losses and charge-offs;
- statements regarding the trends in factors affecting our financial condition and results of operations, including asset quality of our loan and investment portfolios; and
- estimates of our risks and future costs and benefits.

These forward-looking statements are subject to significant risks, assumptions and uncertainties, including, among other things, the following important factors that could affect the actual outcome of future events:

- significantly increased competition among depository and other financial institutions;
- inflation and changes in the interest rate environment that reduce our interest margins or reduce the fair value of financial instruments;
- general economic conditions, either globally, nationally or in our market areas, including employment prospects, real estate values and conditions that are worse than expected;
- decreased demand for our products and services and lower revenue and earnings because of a recession or other events;
- adverse changes and volatility in the securities markets, credit markets or real estate markets;
- legislative or regulatory changes that adversely affect our business, including changes in regulatory costs and capital requirements and changes related to our ability to pay dividends and the ability of Third Federal Savings, MHC to waive dividends;
- our ability to enter new markets successfully and take advantage of growth opportunities, and the possible short-term dilutive effect of potential acquisitions or de novo branches, if any;
- changes in consumer spending, borrowing and savings habits;
- changes in accounting policies and practices, as may be adopted by the bank regulatory agencies, the Financial Accounting Standards Board or the Public Company Accounting Oversight Board;
- future adverse developments concerning Fannie Mae or Freddie Mac;
- changes in monetary and fiscal policy of the U.S. Government, including policies of the U.S. Treasury and the FRS and changes in the level of government support of housing finance;
- changes in policy and/or assessment rates of taxing authorities that adversely affect us or our customer;
- changes in our organization, or compensation and benefit plans and changes in expense trends (including, but not limited to trends affecting non-performing assets, charge-offs and provisions for loan losses);
- the continuing governmental efforts to restructure the U.S. financial and regulatory system;
- the inability of third-party providers to perform their obligations to us;
- a slowing or failure of the prevailing economic recovery;
- changes in accounting and tax estimates;
- the adoption of implementing regulations by a number of different regulatory bodies under the DFA, and uncertainty in the exact nature, extent and timing of such regulations and the impact they will have on us;
- the strength or weakness of the real estate markets and of the consumer and commercial credit sectors and its impact on the credit quality of our loans and other assets;
- the ability of the U.S. Government to remain open, function properly and manage federal debt limits; and
- cyber attacks, computer viruses and other technological risks that may breach the security of our websites or other systems to obtain unauthorized access to confidential information, destroy data or disable our systems.

Because of these and other uncertainties, our actual future results may be materially different from the results indicated by any forward-looking statements. Any forward-looking statement made by us in this report speaks only as of the date on which it is made. We undertake no obligation to publicly update any forward-looking statements, whether as a result of new information, future developments or otherwise, except as may be required by law.